

255670

**DeSanty, Tricia**

**From:** Brad Hauss <brad@gosmoothmove.com>  
**Sent:** Tuesday, March 10, 2015 10:43 AM  
**To:** DeSanty, Tricia  
**Subject:** Fwd: Class E Amendment Form - Change in Tariff - Smooth Move  
**Attachments:** Class E Tariff Amendment Form - Smooth Move.pdf; ATT00004.htm; Revised Tariff\_3-10-15\_Smooth Move.pdf; ATT00005.htm; Current Tariff on File with PSC.pdf; ATT00006.htm

2015-102-T

Hi Tricia, please find below the attachments referenced in my original email. Thank you!

Brad Hauss  
803-517-2459

COPY  
Posted: lod  
Dept: S.A.  
Date: 3/12/15  
Time: 8:58

Begin forwarded message:

**From:** Brad Hauss <brad@gosmoothmove.com>  
**Date:** March 10, 2015 at 9:59:00 AM EDT  
**To:** "Chauvin, Carole" <cchauvi@regstaff.sc.gov>  
**Cc:** "Parker, George" <lgparker@regstaff.sc.gov>, Alex Horton <alex@gosmoothmove.com>  
**Subject:** Class E Amendment Form - Change in Tariff - Smooth Move

Good Morning Carole,

Smooth Move would like to file to revise its tariff. Please find attached the Amendment Form, Proposed New Tariff, and the Current Tariff on file with the PSC. Mr. Parker has previously reviewed and we have addressed his comments and questions.

Please let us know if you have any questions or need additional information. Thank you in advance for your help.

Sincerely,

--

Bradley G. Hauss, CPA

Owner/Operator

843-860-9717

[www.gosmoothmove.com](http://www.gosmoothmove.com)

**RECEIVED**

MAR 10 2015

PSC SC  
MAIL / DMS

## CLASS E AMENDMENT FORM

## File the original with:

Public Service Commission of South Carolina  
 Clerk's Office  
 Motor Carrier Matters  
 P.O. Box 11649  
 Columbia, S.C. 29211  
 (803) 896 - 5100  
 FAX (803) 896-5199

## Mail or fax a copy to:

S.C. Office of Regulatory Staff  
 Transportation Department  
 1401 Main Street Suite 900  
 Columbia, S.C. 29201  
 (803) 737-0578  
 FAX (803) 737-0815

DATE: March 9, 2015

I have the following Certificate of Public Convenience and Necessity:

☒ Class E Household Goods # 9796-A ☐ Class E Hazardous Waste # \_\_\_\_\_

Please consider this as my request for the following amendment(s) to my Certificate:

☐ Name Change

From: \_\_\_\_\_

(Current Name)

(Current DBA, if Applicable)

To: \_\_\_\_\_

(New Name)

(New DBA, if Applicable)

☐ Scope of Authority

\_\_\_\_\_

(Current Scope)

\_\_\_\_\_

(New Scope)

(NOTE: All requests for expanded scope of authority for household goods movers require the filing of a full application and a formal hearing before the Public Service Commission. Any request to expand beyond three contiguous counties requires additional justification and will require the presentation of a shipper witness(s) at the hearing before the PSC.)

☒ Tariff (change in rates, fuel surcharge, etc. Attach any appropriate documentation)

Go Smooth Move, LLC

(Name)

PO Box 60187

(Street and/or Mailing Address)

Bradley D. Hawn

(Signature)

803-517-2459

(Telephone Number)

Smooth Move

(DBA if applicable)

No. Charleston, SC 29419

(City, State, Zip Code)

Owner/President

(Title) Owner, President, etc.

**RECEIVED**

SEP 10 2013

PSC SC  
MAIL/DMS

**EXHIBIT #2**

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

**TABLE OF CONTENTS**

Title Page	1
Table of Contents	2
Applicability of Tariff	3
<b><u>SECTION 1</u></b>	
1.0 Transportation Charges	4
1.1 Hourly Rates and Charges for Moving Services	4
1.2 Hourly Rates and Charges for Other Services	4
<b><u>SECTION 2</u></b>	
2.0 Extra Charges	5
2.1 Bulky Article Charges	5
2.2 Elevator or Stair Carry	5
2.3 Excessive Distance or Long Carry Charges	5
2.4 Pick Up and Delivery	5
2.5 Packing and Unpacking	6
2.6 Exclusion for Pianos and Pool Tables	6
2.7 Waiting Time	6
<b><u>SECTION 3</u></b>	
3.0 Rules and Regulations	6
3.1 Claims	6
3.2 Computing Charges	7
3.3 Governing Publications	7
3.4 Items of Particular Value	7
3.5 Bill of Lading, Contract Terms, Conditions	7
3.6 Delays	7
<b><u>SECTION 4</u></b>	
4.0 Packing Material and Supplies Available for Purchase	8

**Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SMOOTH MOVE. These services are furnished between points and places within the state of South Carolina.

**SECTION 1**

**1.0 Transportation Charges**

Fuel and Truck Charges: All moves and services are subject to an \$85.00 fee for the use of our moving vehicle plus an additional fee of \$0.50 per mile for roundtrip travel exceeding 30 miles. There is no additional fee for the first 30 miles. Mileage will be calculated when the moving truck leaves our location and the mover's estimate return mileage to our location once the move is complete.

Travel Charge: SMOOTH MOVE does not charge an hourly rate for travel time spent driving to and from our location for local moves with travel of less than 30 miles. Travel time will be charged for longer distance moves exceeding 30 miles at a rate of \$17.50 per hour per man. Where applicable, the travel charge will be assessed in addition to the Fuel and Truck Charges defined above.

**1.1 Hourly Rates and Charges for Moving Services**

Time will be billed in 15-minute increments with a minimum total charge of \$250.00 per move. The clock starts at the appropriate hourly rate when the movers arrive at the customer's location and billable time will be incurred until the move is completed. Any interim charge is rounded up to the next 15-minute increment. If customers cancel within 48 hours of their move, SMOOTH MOVE will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime or weekend labor.

<b><u>Number of Movers</u></b>	<b><u>Hourly Rate</u></b>
Two Men and a Truck	\$80.00
Three Men and a Truck	\$105.00
Each Additional Man	\$30.00

**1.2 Hourly Rates and Charges for Other Services**

<b><u>Type of Service</u></b>	<b><u>Hourly Rate</u></b>
Packing and Unpacking (see section 2.5)	\$35.00 per man
Junk Removal and Delivery Services	\$35.00 per man + any disposal costs
Labor Only (no truck provided)	\$35.00 per man

Time and transportation charges for other services will be billed under the same guidelines set forth for moving services except the minimum charge on labor only jobs will be \$175.00

## **SECTION 2**

### **2.0 Extra Charges**

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

#### **2.1 Bulky Article Charges (per item)**

- Floor Model Television (48" or above) - \$120
- Gun cabinet - \$90
- Steel Gun Cabinet (in excess of 400 lbs.) - \$150
- Hot Tubs, Whirlpools - \$250
- Riding Lawnmowers- \$100
- Golf Carts \$125

#### **2.2 Elevator or Stair Carry**

SMOOOTH MOVE does not charge an additional fee for elevator or stair carry, except for the bulky article charges as specified in Section 2.1 above.

#### **2.3 Excessive Distance or Long Carry Charges**

Excessive distance moves will be subject to the \$0.50 per mile charge for each mile in excess of 30 miles as set forth in Section 1.0 Transportation Charges. In addition, travel time will be billed at a rate of \$17.50/hour per man. In addition to Transportation Charges, normal hourly rates will apply to moving labor on excessive distance or long carry moves.

#### **2.4 Pick Up and Delivery**

SMOOTH MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. These stops will be billed at the applicable hourly rate.



**2.5 Packing and Unpacking**

**2.5.1** SMOOTH MOVE charges \$35.00 per hour per man for packing and unpacking services. We also offer a comprehensive selection of packing boxes that are available for purchase and a detailed price listing of what we have available has been included in Section 4. Note that all moving and packing supplies are subject to sales tax.

**2.5.2** SMOOTH MOVE is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. SMOOTH MOVE reserves the right to decline any moves consisting of extremely large or fragile items.

**2.6 Exclusion for Pianos and Pool Tables**

SMOOTH MOVE will not be responsible for moving grand pianos or slate pool tables.

**2.7 Waiting Time**

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE.

**SECTION 3**

**3.0 RULES AND REGULATIONS**

**3.1 Claims**

**3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. A claim form will be provided that is to be completed by the customer.

**3.1.2** Claimant must immediately notify carrier of all claims for concealed damage. SMOOTH MOVE must be given reasonable opportunity to inspect damaged items in original packing.

**3.1.3** Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, SMOOTH MOVE reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage based on the type of liability coverage selected by the customer on the Bill of Lading. If there is damage, notify SMOOTH

MOVE immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

### **3.2 Computing Charges**

SMOOTH MOVE rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

### **3.3 Governing Publications**

SMOOTH MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

### **3.4 Items of Particular Value**

SMOOTH MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. SMOOTH MOVE will not accept responsibility for safe delivery of such articles if they come into SMOOTH MOVE's possession with or without SMOOTH MOVE's knowledge.

### **3.5 Bill of Lading, Contract Terms, and Conditions**

Each customer will be provided with a copy of SMOOTH MOVE's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

### **3.6 Delays**

SMOOTH MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

**4.0 Packing Materials and Supplies Available for Purchase**

<b><u>PACKING/STORING BOXES</u></b>	<b><u>Size</u></b>	<b>(ea) <u>Sell Price</u></b>
Small	16 x 12 x 12"	1.31
Medium	18 x 18 x 16"	2.21
Large	18 x 18 x 24"	2.82
Extra Large	22 x 22 x 22"	3.60
<b><u>WARDROBE BOXES</u></b>		
Medium	24 x 20 x 34"	12.90
Large	24 x 20 x 46"	18.72
Small (flat)	36 x 21 x 10"	5.78
Hanging Bar	24" Bar	2.63
<b><u>DISH/GLASS BOXES</u></b>		
Dish Pack Box	18 x 18 x 28"	9.09
Glass Pack Kit	24 x 12 x 6"	7.43
Glass Pack Kit	24 x 12 x 12"	10.43
Dish Pack Kit	26 x 14 x 12"	14.76
<b><u>LAMP BOXES</u></b>		
Short Floor Lamp Box	12 x 12 x 40"	3.75
Tall Floor Lamp Box	12 x 12 x 48"	3.21
Lamp Base Box	15 x 15 x 30"	3.38
Table Lamp Box	20 x 20 x 36"	6.05
<b><u>FLAT PANEL TV BOXES</u></b>		
23 - 26" TVs	28 x 6 x 20"	5.76
32 - 37" TVs	38 x 8 x 26"	14.09
40 - 46" TVs	46 x 8 x 30"	18.74
50 - 55" TVs	56 x 8 x 36"	24.35
58 - 63" TVs	64 x 8 x 40"	44.72
<b><u>ART/MIRROR BOXES</u></b>		
Small framed art/mirror	28 x 5 1/2 x 38"	\$ 4.52
Large framed artwork	36 x 6 x 42"	\$ 7.13
X-Large framed art/mirror	30 x 3 1/2 x 40"	\$ 9.02

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

**PROPOSED DATE: March 10<sup>th</sup>, 2015**

**EFFECTIVE DATE: April 25<sup>th</sup>, 2015 (or upon approval)**

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**TABLE OF CONTENTS**

Title Page	1
Table of Contents	2
Applicability of Tariff	3
<b><u>SECTION 1</u></b>	
1.0 Transportation Charges	4
1.1 Hourly Rates and Charges for Regulated Moving Services	4
1.1.1 Rates Applicable to the UPSTATE Region	4
1.1.2 Rates Applicable to the LOWER STATE Region	5
1.2 Hourly Rates and Charges for Other Services	5
1.3 Promotional Hourly Rates (Military, Veterans, Student, Boeing)	5-6
<b><u>SECTION 2</u></b>	
2.0 Extra Charges	6
2.1 Bulky Article Charges	6
2.2 Elevator or Stair Carry	6
2.3 Long Carry Charges	6
2.4 Additional Pick Up and Delivery Stops	7
2.5 Packing and Unpacking	7
2.6 Exclusion for Pianos and Pool Tables	7
2.7 Waiting Time	7
<b><u>SECTION 3</u></b>	
3.0 Rules and Regulations	7
3.1 Claims	7-8
3.2 Computing Charges	8
3.3 Governing Publications	8
3.4 Items of Particular Value	8
3.5 Bill of Lading, Contract Terms, Conditions	9
3.6 Delays	9
3.7 Water Line Connections	9
<b><u>ATTACHMENTS</u></b>	
#1 Map of South Carolina Displaying UPSATE and LOWER STATE regions	10

**Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SMOOTH MOVE. These services are furnished between points and places within the state of South Carolina.

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**SECTION 1**

**1.0 Transportation Charges**

All moves and services are subject to a 1-hour travel charge billed at the applicable hourly rate corresponding to the number of movers on the job. This charge covers fuel and our travel time spent driving to and from our location for local moves with travel of less than 35 roundtrip miles. An additional fee of \$3.00 per mile will be applied to moves exceeding 35 roundtrip miles. Mileage will be calculated when the moving truck leaves our location and the mover's estimate return mileage to our location once the move is completed. Moves with 3 or fewer men include the use of one moving truck, whereas, moves with greater than 3 men include the use of two moving trucks. The use of moving trucks is included in the hourly rates.

**1.1 Hourly Rates and Charges for Regulated Moving Services**

Time will be billed in 15-minute increments with 3-hour minimum charge, which includes the 1-hour travel charge defined in Section 1.0 Transportation Charges. The clock starts at the appropriate hourly rate when the movers arrive at the customer's first location and billable time will be incurred until the move is completed. Any interim charge is rounded up to the next 15-minute increment. If a customer cancels within 48 hours of their scheduled move, SMOOTH MOVE reserves the right to charge the applicable minimum.

Separate rates have been established based on dividing South Carolina into two regions. The first region named the "UPSTATE" region of South Carolina composes the area to the North and West of Interstate 20 and where Interstate 20 connects with Interstate 95 leading to the North Carolina border. The area located South and East of the UPSTATE territory will constitute the second region named the "LOWER STATE". Applicable rates will be determined based on the region in which the originating address for a move is located. A map of South Carolina clearly defining both regions has been included as Attachment #1 contained in this tariff.

**1.1.1 Rates Applicable to the UPSTATE Region**

Hourly rates for the UPSTATE region are based on Weekdays and Weekends. Weekend rates apply to moves occurring on a Saturday or Sunday, whereas Weekday rates apply to moves taking place Monday through Friday. Rates displayed below are hourly rates for moving services in USD's and include labor and a moving truck, as well as proper moving equipment and blankets.

	<b>OFF-PEAK</b>	
	<b><u>Weekday</u></b>	<b><u>Weekend</u></b>
<b>2 men</b>	<b>84</b>	<b>94</b>
<b>3 men</b>	<b>114</b>	<b>124</b>
<b>4 men</b>	<b>149</b>	<b>159</b>

5 men	184	194
6 men	219	229

### 1.1.2 Rates Applicable to the LOWER STATE Region

Hourly rates for the LOWER STATE region are based on Peak and Off-Peak seasons, as well as Weekdays and Weekends. Peak rates are only applicable in a calendar year during the period from Memorial Day to Labor Day. Peak/Weekend rates shall also apply to all federal holidays. Weekend rates apply to moves occurring on a Saturday or Sunday, whereas Weekday rates apply to moves taking place Monday through Friday. Rates displayed below are hourly rates for moving services in USD's and include labor and a moving truck, as well as proper moving equipment and blankets.

	OFF-PEAK		PEAK	
	<u>Weekday</u>	<u>Weekend</u>	<u>Weekday</u>	<u>Weekend</u>
2 men	84	94	94	114
3 men	114	124	124	134
4 men	149	159	164	174
5 men	184	194	204	214
6 men	219	229	244	254

### 1.2 Hourly Rates and Charges for Other Services

Hourly rates and charges for Other Services listed below are applicable to both the UPSTATE and LOWER STATE regions and remain the same every day in a calendar year.

<u>Type of Service</u>	<u>Hourly Rate</u>
Packing and Unpacking (see section 2.5)	\$45.00 per man + \$25 travel fee per man
Junk Removal/Hauling	\$45.00 per man + \$25 travel fee per man + disposal
Delivery Services (3 items or less)	\$45.00 per man + \$25 travel fee per man

Transportation charges for Packing and Unpacking services and Junk Removal/Hauling will be billed under the same guidelines set forth for moving services, except the minimum charge will be 2 hours for labor plus the applicable travel fee. Delivery Services shall have a \$150 minimum charge per delivery.

### 1.3 Promotional Hourly Rates

The following promotional rates will apply for Active Military or Veteran, Active College Students or Boeing Employees. Proper identification will be required for rates to be honored:



	OFF-PEAK		PEAK	
	<u>Weekday</u>	<u>Weekend</u>	<u>Weekday</u>	<u>Weekend</u>
2 men	79	89	89	109
3 men	104	114	114	124
4 men	139	149	154	164
5 men	174	184	194	204
6 men	209	219	234	244

## SECTION 2

### 2.0 Extra Charges

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

#### 2.1 Bulky Article Charges (per item)

Note: The Bulky Article Charges below apply in addition to normal labor rates and other charges for transportation. The first price shown is the additional charge if the item is included as part of a larger move, whereas the second price shown is the charge only to move the bulky item alone.

<u>ITEM</u>	<u>Fee with Move</u>	<u>Fee by Itself</u>
• Motor Cycle	\$125	\$250
• Steel Gun Cabinet (in excess of 250 lbs.)	\$150	\$300
• Riding Lawnmowers	\$125	\$250
• Golf Carts	\$125	\$250
• Upright Piano	\$125	\$250
• Baby Grand Piano	\$250	\$500

#### 2.2 Elevator or Stair Carry

SMOOOTH MOVE does not charge an additional fee for elevator or stair carry. Normal hourly rates will apply.

#### 2.3 Long Carry Charges

SMOOOTH MOVE does not charge an additional fee on long carry moves. Normal hourly rates will apply.

#### **2.4 Additional Pick-Up and Delivery Stops**

SMOOTH MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. These stops will be billed at the applicable hourly rate.

#### **2.5 Packing and Unpacking**

**2.5.1** SMOOTH MOVE charges \$45.00 per hour per man for packing and unpacking services plus a \$25 travel fee per man. Boxes and packing materials may be purchased separately solely at the discretion of the shipper and not a requirement for packing services.

**2.5.2** SMOOTH MOVE is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. SMOOTH MOVE reserves the right to decline any moves consisting of extremely large or fragile items.

#### **2.6 Exclusion for Pool Tables, Hot Tubs, and Whirlpools**

SMOOTH MOVE will not be responsible for moving slate pool tables, hot tubs or whirlpools.

#### **2.7 Waiting Time**

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE. Such delays include but are not limited to delays closed by traffic, weather, bridge closures or malfunction, customer tardiness, etc. Should these circumstances required the move to be rescheduled, an additional hour of travel time will apply.

### **SECTION 3**

#### **3.0 RULES AND REGULATIONS**

##### **3.1 Claims**

**3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. A claim form will be provided that is to be completed by the customer.

**3.1.2** Claimant must immediately notify carrier of all claims for concealed damage. SMOOTH MOVE must be given reasonable opportunity to inspect damaged items in original packing.

**3.1.3** Although our movers will be careful with your possessions, from time to time damages may occur. Basic Value Protection is included standard with all moving services. This level of protection is minimal and often inadequate as it provides a released value of \$0.60 per pound per article if items are lost, destroyed or damaged. For example under this coverage, the mover would only be required to pay \$24.00 for a broken flat screen television weighing 40 pounds.

If damages are caused by our service, SMOOTH MOVE reserves the right to repair the damage(s) in question or pay the claim at the Basic Value Coverage amount. If there is damage, notify SMOOTH MOVE immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

SMOOTH MOVE does not provide or sell extra insurance or Replacement Value coverage. Additional insurance coverage may be purchased solely at the option of the Shipper through a 3<sup>rd</sup> party provider that has no affiliation with SMOOTH MOVE. We do not attest to their services nor guarantee their company on the amount or ability to pay claims.

### **3.2 Computing Charges**

SMOOTH MOVE rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

### **3.3 Governing Publications**

SMOOTH MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

### **3.4 Items of Particular Value**

SMOOTH MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. SMOOTH MOVE will not accept responsibility for safe delivery of such articles if they come into SMOOTH MOVE's possession with or without SMOOTH MOVE's knowledge. Items of extraordinary or unique value such as

artwork, statues, antiques, clocks, pianos, electronics, etc. are subject to the Basic Value Coverage described in Section 3.1.3 which generally will be inadequate protection. Third party coverage should be purchased to cover these items or the Shipper should select a qualified mover that sells additional insurance.

### **3.5 Bill of Lading, Contract Terms, and Conditions**

Each customer will be provided with a copy of SMOOTH MOVE's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

### **3.6 Delays**

SMOOTH MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

### **3.7 Water Line Connections**

SMOOTH MOVE is not responsible for connection or disconnection of any water lines typically associated with certain household appliances that may be included in a move such as washing machines or ice makers. SMOOTH MOVE shall not be liable for any damages caused to personal or real property resulting from flood or water leaks of any cause or nature.